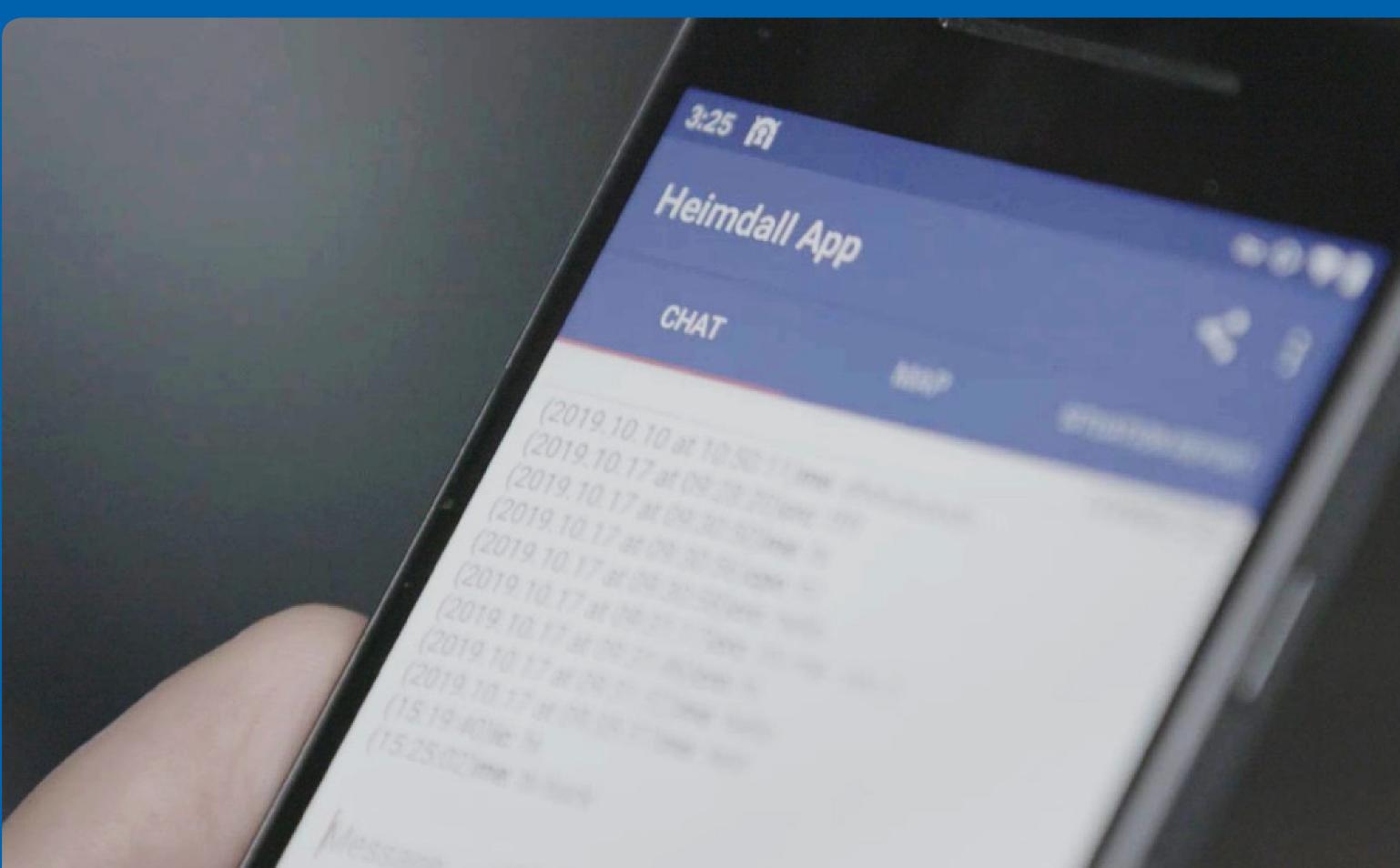


# TEAMWORK: END-USERS AND TECHNICAL PARTNERS COOPERATING TO DEVELOP **HEIMDALL**



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#### FINAL RELEASE RELEASE RELEASE SYSTEM RELEASE SPECIFICATION $\blacksquare$ A **END-USERS END-USERS END-USERS FINAL END-USERS WORKSHOP 1 WORKSHOP 2 WORKSHOP 4 DEMONSTRATION WORKSHOP 3** (Demo 1) (Demo 3) (Demo 2) OCTOBER'18 OCTOBER'19 JULY'17 APRIL'19 No specific Multi-hazard and incident Wildfire Flood Landslide cross-border: incident incident deployed fire incident Wildfire + flood simulator

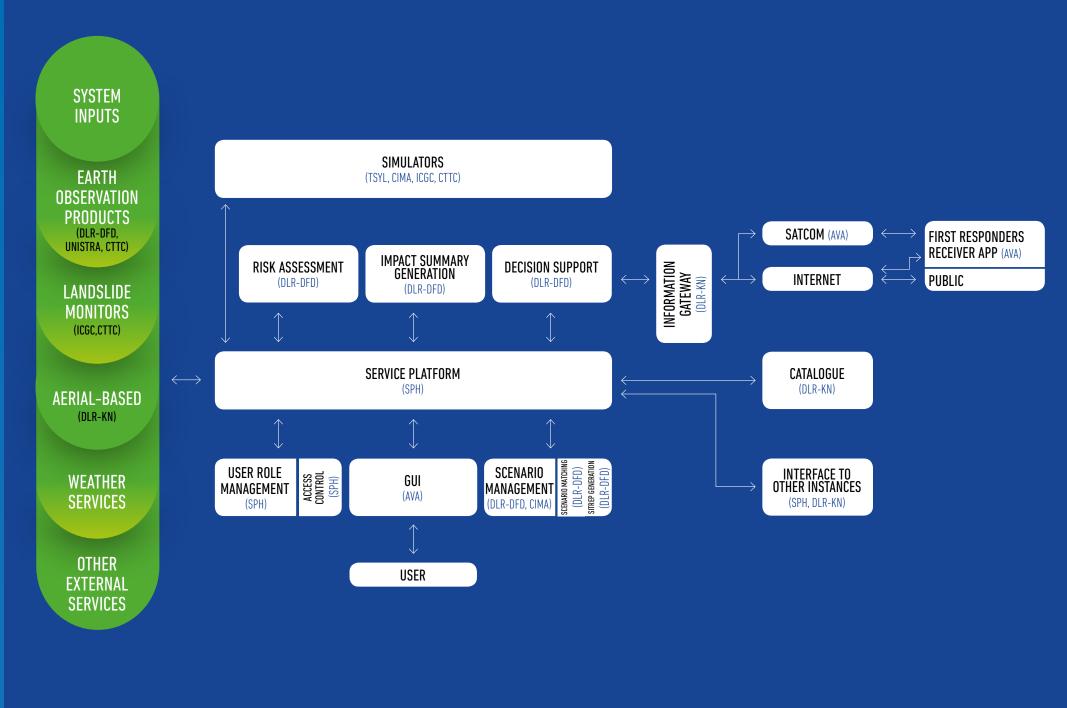
### SYSTEM RELEASE PLANNING

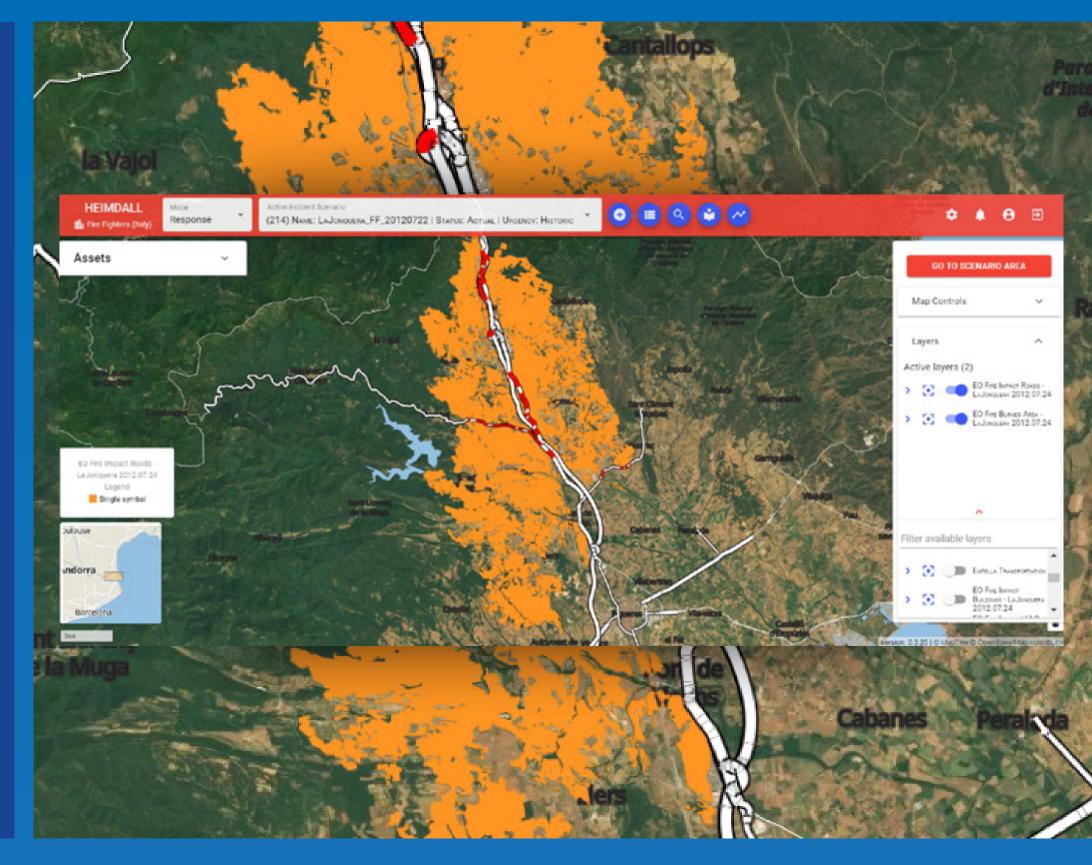
Release planning for incremental system development includes a series of End-User Workshops to test and evaluate the preliminary system releases and gather end-user feedback until the Final Demonstration.

# COLLABORATIVE DESIGN

Cooperative, interactive and iterative efforts between HEIMDALL end-users, technical partners and Ethical, Legal, and Social Issues (ELSI) experts, all part of the HEIMDALL consortium, drive the design and implementation of effective and accepted system capabilities.







## END-USER REQUIREMENTS:

Identify user and operational needs and transform them into requirements towards the development of a cooperative system to assist in decision making during hazard emergency situations, accounting for ethical, legal, and social issues (ELSI).

#### SYSTEM REQUIREMENTS:

Consider, analyse and translate user needs and ELSI issues into system specific requirements in order to base the design of the overall HEIMDALL platform on them.

#### TECHNICAL REQUIREMENTS:

Incorporate user requirements into the engineering scope by specifying sub-modules delivering products and services and accordingly coordinating them with the HEIMDALL system engineering.

## DATA COLLECTION

In order to prepare the use cases that are performed during the End-User Workshops, a standardised methodology for data collection from former incidents as well as data processing and analysis is adopted.

The tactical analyst shall ensure that the data being collected and processed in steps 1 (data collection) and 2 (data processing) are enough to perform the analyses on incident behaviour (3), define the most optimal strategy and tactics to use (4), and decide upon the distribution of the available means for emergency operations (5). The final step (6) is to identify and compare potential lessons learnt from other international study cases previously analysed that have similar characteristics.

## DATA COLLECTION

Identify sources (e. g. emergency services, official national and regional sources), local residents, media and news
Field work

Field work
Compilation (e. g. meteorological data, cartography, other data)
Processing

4

analysis)

STRATEGY
PRIORITIES
& TACTICAL
OBJECTIVES

Description of the decision-making structure
Strategy (objectives and decisions taken)
Analysis of priorities, potentials & critical
points
Tactics & Operations (temporal and spatial

## 

5

analysis)

DATA PROCESSING

Extract images from videos
Ordering available photos and resources
Extract information from databases and cartography
Data corrections
Data validation

OPERATIONS

AND IMPACTS

Means deployed (temporal and spatial

Impact on vulnerable assets (buildings,

Impact on critical infrastructures

#### RISK & BEHAVIOR ANALYSIS

Wildfire risk, flood risk, landslide risk
Fire perimeter, flood affectation area, landslide area

landslide area
Isochrones
Fire behavior (speed, flame length, spotting), flood level, land mass mobilized

APPLICABLE
LESSONS
LEARNT

Comparison to other similar study cases
What went well, what went wrong
Achievement of objectives



















